

Memo

Date: 3/23/2018

To: PTMApp Web Application Users

From: Matt Drewitz, BWSR Reporting and Outcomes Coordinator

RE: PTMApp Web Application Server Migration and User Support Changes

Over the last year, the Board of Water and Soil Resources (BWSR) has been working with the State of Minnesota IT Services (MNIT), the State of Minnesota Geospatial Information Office (MnGeo), Houston Engineering Inc. (HEI), and the International Water Institute (IWI) on upgrades to the PTMApp system. The following memo outlines recent changes to the PTMApp Web Application and PTMApp User Support. For specific questions, please contact me at matt.drewitz@state.mn.us.

PTMApp Web Application Server Migration:

The PTMApp Web Application server has been housed by the IWI since the inception of PTMApp. BWSR has worked with the project partners mentioned above to migrate this server to the State of Minnesota. MNGEO will be housing the PTMApp Web Application and the underlying datasets being served through this application. One major change is the URL for PTMApp web which has changed to: <https://ptmapp.bwsr.state.mn.us/>. This link to PTMApp has been updated on IWI's Red River Basin website (<http://www.rrbdin.org/prioritize-target-measure-application-ptmapp>) and has been added to the BWSR website as well (<http://www.bwsr.state.mn.us/planning/index.html>).

PTMApp Web Application User Support Changes:

PTMApp Web Application support was solely provided by HEI in the past. With MnGeo managing the server, there will be some changes to user support for the Web Application. All user support questions for the Web Application are to be submitted to the following new email account: ptmapp@state.mn.us. MnGeo and BWSR staff will be responsible for providing new user accounts and access to specific watershed projects. BWSR staff will be responsible for answering general support questions on use of the Web Application. HEI will provide support on technical problems with the Web Application and assist BWSR with answering user questions on using the Web Application.

PTMApp Desk Top Application User Support - Minimal Changes:

Under contract with MNIT@BWSR, HEI will continue to provide user support and access to the PTMApp Desktop Toolbar. The only change is that users will submit support tickets through the following email: ptmapp@state.mn.us.